

True North Sports + Entertainment is looking for outgoing individuals to join our team.

Event Staff perform a wide range of duties to ensure a Superior Patron Experience.

What to be excited for in this role:

- Previous customer service experience.
- Provide assistance to all patrons from the time they enter the building to the time they leave in the form of ticket taking and ushering.
- Observe patrons and ensure guidelines set out by LGA's Smart Choices (formerly Serving it Safe) are being followed.
- Any other duties as assigned from time to time by Supervisors/ Management.
- Complete detailed reports of all incidents as required.
- Ability to work with little or no supervision.

What we need from you:

- Good working knowledge of crowd control requirements/ training an asset.
- Ability to work at various events and venue locations with many different patron demographics and provide superior service.
- Good interpersonal skills.
- Excellent communication skills.
- Willingness, ability, and availability to work evenings and weekends regularly as required for events and hockey games.
- Ability to multitask during stressful situations while being observed by others.
- Be of good physical condition to conduct a variety of physically challenging duties.
- Must be able to stand/walk for long periods of time.
- Must complete Smart Choices (formerly Serving it Safe) course as outlined by Liquor and Gaming Authority of Manitoba (LGA).
- Must be able to commit to working 60% of events at Bell MTS Place.

To apply for this position please email your resume and cover to hr@tnse.com. Please include **Event Staff** in the subject line.

Closing date: Monday, August 13, 2018.

If invited for an interview, must be available the evening of Tuesday, August 21st.

We thank all that apply, however, only those selected for interview will be contacted. No phone calls please.

