

True North Sports + Entertainment is looking for security-focused individuals to join our team as:
Full-Time Venue Security Guards

The **Venue Security Guard** plays a vital role in the responsibility of public and venue safety and security for employees and guests at True North Sports and Entertainment properties, based out of Canada Life Centre.

What to be excited for in this role:

- Provide proactive and safe service to all guests, employees, partners and stakeholders.
- Work collaboratively with all team members across the venues in a variety of assigned areas.
- Enforce venue regulations to ensure safety and service is always a top priority.
- Maintain and ensure all safety and emergency measures, protocols, and procedures are adhered to.
- Conduct regular security rounds and maintain detailed logs including incident reports and building operations work orders as required.
- Protect the venues and assets of True North from theft or damage.
- Assist with set-up and operation of security screening areas for Winnipeg Jets, Manitoba Moose, and concerts at Canada Life Centre.
- Oversee access to the venue including issuance of all keys, maintenance of visitor logs and enforcement of access procedures, all based on established policies.
- Monitor access to loading dock, receive, communicate and disseminate deliveries as required.
- Monitor security cameras, access control and other Security systems, programs and equipment.
- Respond to alarms, disturbances, threats and all other disturbances and emergencies as necessary.

What we need from you:

- Must be able to work a variety of shifts as required including days, evenings, and weekends.
- High School diploma/general education degree with equivalent combination of experience.
- Clean criminal record check as well as child abuse registry check less than 6 months old.

WE ARE TRUE NORTH.

We thank all that apply, however, only those selected for an interview will be contacted. No phone calls please.

- Possess current Manitoba Security Guard license, if not licensed must successfully complete the Manitoba Security Guard Training Program (includes Criminal Record & Child Abuse Checks).
- Have strong computer skills, including working knowledge of MS Word and Excel.
- Excellent communication skills, both oral and written.
- Good organizational and record keeping abilities.
- Be of good physical condition to conduct a variety of physically challenging duties.
- Must be able to stand/walk for long periods of time.
- Background in conflict resolution, problem solving and guest experience.
- Familiarity with CCTV is an asset.

Due to the nature of the sports and entertainment industry where indoor public assembly takes place, it is True North's expectation that all employees must be fully vaccinated for COVID-19 by August 31, 2021 in a manner approved by Health Canada. Providing confirmation of full vaccine status by August 31, 2021 is a condition of employment unless a request for accommodation in accordance with *The Human Rights Code* (Manitoba) has been received and approved by True North. Reasonable documentation supporting any request for accommodation will be required.

Full-Time Position. Salary Range: \$14.00 - \$18.00 per hour based on experience and/or qualifications.

*To apply for this position please email your **resume and cover letter, including salary expectations** (in PDF format as one document) to hr@tnse.com. Please include **Venue Security Guard** in the subject line.*

Closing date: August 2, 2021

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